

SHELTER COVE



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NEWS

April 2015

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PLEASE DO NOT DISCARD THIS NEWSLETTER BEFORE YOU READ IT! There are IMPORTANT updates regarding our new software system that is being implemented, billing options, electric rates, and other items that affect ALL of our tenants. Please call or e-mail the office with any comments or questions you have after reading.

Introducing MarinaWare

Starting this month, we will be transitioning over to a new software program – (our old system is DOS!) Here are a few notes re: the new software:

- 1) In the future, you will have the option of paying your bill by an EFT (electronic funds transfer) – many tenants have been asking for this option over the past year
- 2) The system will automatically e-mail your monthly invoice, if you prefer this option - (Currently, Sharon has to print, scan and attach invoices in order to e-mail them!)
- 3) It is **IMPORTANT** that we have up-to-date emergency contact information on the new software system! We recently had a boat that was sinking, and the contact info on file was **out-of-date**...
- 4) Please see the information to the right re: electric rates that will be billed under the new system



ELECTRIC SHOCK

With our new billing system, electric rates will be *properly* calculated using *four* tiers – (under the old system, tenants who used the most electricity were **under-charged** because the antiquated software only allowed for three tiers of rates). **PLEASE NOTE** that Shelter Cove Marina does **NOT** set these rates! They are set by **SDG&E** and are not “negotiable.” Live aboard tenants on C & D docks will be receiving a rate sheet from SDG&E inside their April billing, showing current tier usage levels and rates. On our “test” run of the new billing system, some tenants on larger boats would have seen their electric bill doubled or even tripled... Again, rates are not set by the marina, but we wanted to prepare our tenants with larger boats for the “shock” of the increased electric charges that are coming on future invoices.

ON THE DOCKS

- No personal items (other than dock steps) should be on the main docks or fingers (Rule 19.)
- Bicycles must be kept on your boat -or- labeled and stored in dock bike racks (Rule 41.) ***Any bikes not labeled by April 30 will be donated to Father Joe's Villages.***



GOOD NEWS!

The credit card processor in the marina office will now allow debit card transactions to be processed with a manually input PIN (rather than only run as a "credit" transaction).
Fee is only 2%

ATTENTION ALL TENANTS: NEW MARINA REGULATION

RULES & REGULATIONS 29. **Amendment of Rules/Statutes/Regulations.** Vessel Owners are required to comply with not only existing ordinances, statutes and Rules and Regulations, but also to abide by all amendments to such rules, statutes and regulations and all newly adopted ones.

Therefore, **Effective May 1, 2015**, tenants may not use plastic tarps to provide covering or shade on their boats, nor for any other purpose, that are visible to the common area of the marina, including the docks. Only marine grade canvas may be used atop tenant vessels for covering or protection of any nature.

(We are of the opinion that the plastic tarps give our marina the appearance of a swap meet or trailer park, are an "eye sore" and are not in continuity with the natural beauty of Shelter Island.)



QR code *noun trademark*

a machine-readable code consisting of an array of black and white squares, typically used for storing URLs or other information for reading by the camera on a smartphone.

We had a LOT of new tenants docking in March, with many more sure to follow as the beautiful San Diego weather emerges and puts an "itch" in many to become boat owners! Welcome to our new "neighbors" on the docks:

+ *Heather Heffernan (A102)* + *Jeff Wer (A201)*
+ *Mike O'Leary (A204)* + *Tom Kolfenbach (A206)*
+ *Returning tenant Bill Halling (A230)*
+ *David Thornsberry (B109)* + *Arthur Prior (B114)*
+ *Tom Osborn (B120)* + *Ken & Nanci Michalkiewicz (B126)*
+ *Robin Hoffos & Joe Isom – new B&B boat "Agavero"*

We also have a lot of slip "shuffling" going on as several tenants sold their boats or departed for lengthy voyages, and their coveted downwind slips are getting snatched up by other tenants as they become available.

LIEN SALE

WEDNESDAY, APRIL 1
@ 11:00AM – 'D' DOCK

42' GRAND BANKS (1973)

Diner Discount Cards

By now, most tenants have received the 2015 version of the SCM diner discount card. (NOTE: Tenants were issued one diner card per slip, or office, with last month's invoice. Additional cards may be purchased for \$2 each at the marina office, if desired.) We have had lots of questions about the QR code on the back of the card... If you have a smart phone, there are many free apps you can download for reading QR codes. The code on the back of the diner card will link you to our B & B website, which in turn has links to all of the participating restaurants in the diner discount program. (If you don't have a smart phone, both of the websites listed below the header of the newsletter have the restaurant links.) Even if you do have a smart phone, you must present your physical diner card in order to receive a discount at the restaurant. HAPPY DINING! ☺